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## FEATURES

### New survey

**12 Workplace violence** *Have you witnessed acts of workplace violence? Have you, personally, experienced verbal or physical abuse while on the job? Do you ever fear for your safety while at work? Take a moment to complete our survey in this issue or online.*

**14 "Crime" in the workplace, part 2** *Should nurses with drug addictions receive treatment or jail time? In this final part of a two-part series, we'll explore the diversion and usage of drugs—and the resulting penalties involved. By Dan Pastorius, Senior Editor*

**CE CONNECTION** IMMEDIATE CE TEST PROCESSING  
See our Web site at: [www.nursingmanagement.com](http://www.nursingmanagement.com).

**28 Rapid-fire strategies for regulatory readiness**  
*You might be 10 minutes away from your next survey...Are you prepared? By Linda Carrick, RN, PhD, Gwen Heaney Cutts, RN, Susan Chodoff, MBA, and Sean Clarke, RN, CRNP, PhD, FAAN*

### New submission requirements for Nursing Management

*No more paper! No more mailing costs or delays! With Editorial Manager, you can quickly and efficiently submit your manuscript to the editorial team at Nursing Management, then track it through the review process. Visit <http://www.hwsubmissions.com>.*

### Best-practice protocols

*The Institute for Healthcare Improvement challenges clinicians and administrators to raise care quality through its 5 Million Lives Campaign, a sequel to the 100,000 Lives Campaign.*

**35 Reducing surgical complications** *Learn how a Massachusetts medical center decreased surgical complications by implementing various changes to prevent infection. By Jan Fitzgerald, RN, CPHQ, MS, Gary Kanter, MD, Regina Trelease, RN, CPHQ, MEd, and Evan M. Benjamin, MD, FACP*

**41 Improving CHF outcomes** *Follow the transformation of an acute care hospital as staff members set out to reduce CHF readmission rates. By Nicky Howell, RN, BSN, MBA, and Chellyn Kniceley, RN, PCCN, MSN*

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COVER ILLUSTRATION: TRACY WALKER

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### MISSION STATEMENT

To provide strategic professional information and services that nurses need to excel as healthcare leaders

### NEXT MONTH

2008 Guide to  
Patient Safety Technology  
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